

## What is CAP? Crisis Assistance Program

A crisis intervention and advocacy service provided by the River Region Wellness Collaborative in partnership with United Way of St. Charles and the St. Charles Parish Sheriff's Office.

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The purpose of CAP is to provide supplemental support and guidance to persons who have experienced a traumatic event. This allows the officers to remain focused on their duties during a crisis while the victims are being screened by a CAP counselor.

## Initiating Officer's Responsibilities:

- ◆ Provide necessary information to the CAP answering service.
- ◆ Complete the pre-intervention screening form before counselor arrives.
- ◆ Provide a safe location for the counselor and victim to meet.
- ◆ Maintain safety and security at the location.
- ◆ Have a deputy remain at the site until the counselor has completed the screening.
- ◆ Make an attempt to assist with under aged children.



## What does CAP do?

CAP provides victims and officers with on-site crisis management support, debriefing counseling, screening and referral to services to receive ongoing counseling and other support.

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## Major Objectives of CAP:

- ◆ Respond to crisis swiftly and effectively.
- ◆ Facilitate Stabilization.
- ◆ Provide support to officer on duty.
- ◆ Provide useful resources.
- ◆ Follow up with victims.

## Steps for initiating CAP:

1. Evaluate scene and determine if a CAP counselor is needed.

2. Call CAP answering service:

**504-468-7103**

3. Provide answering service with:

- ◆ Officer's name
- ◆ Exact location where counselor should report
- ◆ Names and ages of persons in crisis
- ◆ Nature of the crime
- ◆ Contact number for officer

## Appropriate recipients for CAP services:

Persons directly or indirectly affected by:

- ◆ Homicide
- ◆ Violent Crime
- ◆ Vehicle Accident
- ◆ Domestic Violence
- ◆ Home Invasion/Robbery
- ◆ Battery
- ◆ Suicide

*Services include but are not limited to these situations*



## Crisis Assistance Program



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